

Asset Management Education & Training

Course ref	AM14
Course title	Key Performance Indicators (KPIs)
Duration	1 day
Class Size	16
Overview	The right level of KPIs is essential for every organisation at every level, too many and the importance is lost, too few and something is missed, only lagging and no opportunity to correct before undesired events happen. This course will enable students to understand and develop KPIs for their business.
Objective	Understanding the importance of KPIs and how to find the right KPIs.
Content	<ul style="list-style-type: none">• Key Performance Indicators• Conflicting views of 'performance'• Balanced scorecards• Risk• Benchmark measures• Business excellence models• Asset management KPIs• Service level agreements• Interactive assessment
Benefit	Students will be able to develop a set of KPIs for their business environment and systems to manage against these, related back to company direction, vision, values etc.
Audience	Although no pre-qualification is required, a degree-level or HND qualification is recommended.
Pre-requisites	The course is applicable to senior managers/operators and technical managers.
Cross references	See TWPL courses AM04, AM06 and AM09

If you require more information:

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